

# Soft debt collection

Effective debt collection is not just about collecting repayment statements – it's about **getting the debt actually repaid** at the same rate as when the process is carried out by traditional CCs. 100% consultant efficiency during debt collection





☑ Listen to vee





(+48) 532 660 566 center@vee.ai

# How vee works?

# 01 Passing records for service using vee's panel, API or flat files Launching the service using vee's dialer 03 Consecutive call attempts 04 Conducting comprehensive conversation with vee 05 Marking each record with relevant status Sharing in vee's 0 panel contact history with each record 07 Monitoring vee's service 08 Generation of campaign execution report

# What customers say about us

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I confirm the correct operation of the vee, it could not be any other way.

Assistance, Quality Expert/Trainer

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She is great to listen to. She speaks energetically, but it's not too fast, you can hear the kindness in her voice.

Bank Call Center Trainer

# **Results of process implementation**



## 

Great RPC. Don't want to jinx it, but December is looking very cool so far.

Bank Collection Process Manager